



## **Business Insurance Account Manager**

Bauld Insurance is an award-winning and leading independent insurance brokerage. We offer our clients an unsurpassed level of expertise and the overall customer experience in the insurance marketplace. We are a trusted advisor for our clients, providing them with the insurance protection they need and deserve. At Bauld Insurance, we're a family and we treat our customers the same. We sort through the complex world of insurance to help our customers be well protected.

### **The Position:**

Reporting to the V.P of Operations, the successful candidate will provide a high level of ongoing service to a diverse portfolio of Business Insurance clients.

- Identify customer needs, and exceed client expectations
- Manage customer interactions and service requirements
- Develop and maintain insurance product knowledge expertise
- Manage and service existing client policies as needed
- Answer inquiries about insurance coverage, deductibles, processes, claims, etc.

### **The Right Person:**

Candidates should possess the ability to work in a team atmosphere or independently with little supervision while delivering expected results. Consistently convey a friendly and positive attitude when working with clients. Always perform the role's duties with the client's best interests in mind.

- Strong interpersonal and communication skills
- Proven organizational skills with a high level of attention to detail and accuracy
- Effective problem-solving skills and comfortable with technology.

### **The Required Experience:**

The ideal candidate will have 5 years of insurance industry experience and working toward their CIP or CAIB designation. Additionally, experience with Business Insurance would be considered an asset.

Start Date: Immediate

The Compensation: Salary - commensurate with experience

**Apply with resume and salary expectations to: [info@wclbauld.com](mailto:info@wclbauld.com)**

**\*\*Only those selected for an interview will be contacted.**